

wSimple Point of Sale

Functional Specification

IBS

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wSimple POS is providing the flexibility and ease of use in shaping its functional components based on the business requirements & determined policies reflected in the accounting modules in efficient & effective relationships, even if all the registered restaurants & outlets were managed under one hotel management team.

wSimple POS can be activated when identifying a group of accounting & administration definitions related to a specific outlet, which contains the outlet name, its logo and its plan for the restaurant's tables and linking the food, beverage and other entertainment revenue channels with the predefined accounts located in the accounting system. **wSimple** POS supporting the day-off feature including the happy hour auto-pricing function.

The sold items & their categorizations can be identified by defining the coloring schema, their icons and the pricing policy based on the outlets selections, therefore **wSimple** is considered as one of the most selected package in the world.

wSimple is supporting the modifier feature which allows the end-users (waiters) to describe how the guest would like the chief to prepare the selected meals. Such as (Salty / sweetly / well-done / with Cream / with Cheese / With Sauce / with Oil / etc).

Service delivery feature is also supported by **wSimple** where the schedule of the guests' orders can be managed efficiently by having all the detailed information of the guest like the address, telephone number and the required notes along with kitchens' orders preparation messages received by the cashier's terminal for the ready meals to delivery. Meanwhile **wSimple** provides additional features of the kitchen orders distribution across multiple kitchen and multiple outlets and different items.

The **wSimple** POS works in a systematic daily mode, where the whole registered transactions can be transmitted to the historical tables after the night audit process runs across the restaurants aliases, therefore the database will be always light and fast in responding to the daily queries.

The kitchen performance monitoring tool can be enabled by having the intelligent card tickets to audit the daily chief performance activities against the default cooking time required for each predefined item. The **wSimple** provides the outlets managers the ability to combine the items into packages (combos) and listing their prices and their default modifiers as default option.

Quick cashiering summary report can be generated at any time to audit the actual total cash collection where **wSimple** is supported by settling bills by different types of methods even the posting activity on the hotels rooms' folios or city ledger accounts.

Caller ID feature is enabled to cover the customers database, which helps the cashier to answer the customers' calls confidently and immediately having the telephone number, name, address and related notes about the caller.

wSimple provides the cashiers with the flexibility to merge and split the checks of the customers and transferring the checks between the tables including the distribution of the tables positions virtually across the interconnected terminals from the administrator's terminal taking into consideration the ability to assign all the requested items to a particular seat for each table. Also **wSimple** provides the flexibility to open more than one check on each table, whether they are still opened or closed based on the customer's desires, since the takeaway option also is supported for the quick sale environment.

wSimple keeps all the cancelled items in the database and produce a special counter for number of printed copies of each check in order to give the restaurant's manager monitoring any violated rules or policies.